THE FACTORS OF STUDENTS' LISTENING DIFFICULTIES OF THE ELEVENTH GRADE STUDENTS OF 6 SENIOR HIGH SCHOOL DEPOK ON THE SECOND SEMESTER IN 2019/2020 ACADEMIC YEAR

A PAPER

SUBMITTED TO FULFILL THE REQUIREMENTS FOR THE DEGREE OF SARJANA PENDIDIKAN



Created by: Syifa Nadhira (1601055036)

THE STUDY PROGRAMME OF ENGLISH EDUCATION

THE FACULTY OF TEACHER TRAINNING AND EDUCATION

THE UNIVERSITY OF MUHAMMADIYAH PROF. DR. HAMKA

JAKARTA

2020

VALIDATION SHEET

Title: THE FACTORS OF STUDENTS' LISTENING DIFFICULTIES OF THE

ELEVENTH GRADE STUDENTS OF 6 SENIOR HIGH SCHOOL

DEPOK ON THE SECOND SEMESTER IN 2019/2020 ACADEMIC

YEAR

Name: SYIFA NADHIRA

NIM : 1601055036

This paper has been presented, examined, and revised based on the advisor and examiners suggestions

The Study Programme: English Education

The Faculty : Faculty of Teacher Training and Education

The University : University of Muhammadiyah Prof. DR. HAMKA

The Day and Date : Saturday, August 15th 2020

andarsyah, M.Pd

126903

Validated by,

Full name Signature Date

Leader : Drs. Zuhad Ahmad, M.Pd 24/08/20

Secretary: Silih Warni, Ph.D

Advisor : Silih Warni, Ph.D

Examiner I : Dr. Roslaini, M.Hum

22/08/20

Examiner II : Drs. Susilo Wardoyo, M.Pd. 20

Administration of the state of

ABSTRACT

Syifa Nadhira: 1601055036 "The Factors of Students' Listening Difficulties of the Eleventh Grade Students of 6 Senior High School Depok on the Second Semester in 2019/2020 Academic Year" mini thesis. Jakarta: The Study Program of English Education, The School of Teacher and Training, The University of Muhammadiyah Prof. Dr. Hamka, 2020.

The research is aimed to know the students' difficulties in listening and to explore the factors of students' listening difficulties. The writer uses mixed method in this research. The writer used quantitative approach because the writer used numeric data of the questionnaire about students' difficulties in listening skill and used the qualitative approach because the writer used the phenomenology data to explore the factors of students' difficulties in listening skill. The writer uses purposive sampling technique with the minimum sample is 30%, so the participants of the research are 100 students from social classes to fill the questionnaire and 8 students to be interviewed. The findings of the research show that there are difficulties in listening skills faced by students, which include unfamiliar words, rate of speech, unfamiliar accent, unclear pronunciation, recording quality, and inadequate facility. While the factors of those difficulties are background knowledge, lack of practices and environment noise.

Keyword: Listening, Difficulties, Factors.

TABLE OF CONTENTS

VALIDATION S	HEETi			
ABSTRACT	ii			
ORIGINALITY	STATEMENTiii			
ACKNOWLEDGEMENTiv				
TABLE OF CONTENTSvii				
LIST OF TABLESix				
LIST OF APPEN	NDICESx			
CHAPTER I INT	TRODUCTION1			
A.	The Background of the Research1			
В.	The Focus of the Research			
C.	The Questions of the Research			
D.	The Objectives of the Research			
E.	The Significances of the Research4			
CHAPTER II LITERATURE REVIEW5				
A.	Listening5			
	1. Understanding of Listening5			
	2. Types of Listening6			
	3. Components of Listening9			
B.	Difficulties of Listening11			
C.	Relevant Studies			

CHAPTER III M	ETHODOLOGY OF THE RESEARCH	15
A.	Flow of the Research	15
В.	Setting of the Research	15
C.	Participant of the Research	16
D.	Method of the Research	16
E.	Data Collecting Technique	16
F.	Data Analysis Technique	17
CHAPTER IV FI	NDINGS AND DISCUSSION	
A.	Findings	19
B.	Discussion	45
CHAPTER V CO	NCLUSION AND SUGGESTIONS	55
A. (Conclusion	55
В.	Suggestions	56
BIBLIOGRAPHY		57
APPENDICES		
CURRICULIM	VITAE	
COMMICCELONI	T & & L & &	

CHAPTER I

INTRODUCTION

This chapter presents some brief information about the research. The points are the background of the research, the focus of the research, the questions of the research, the objectives of the research, and the significances of the research.

A. The Background of the Research

Indonesian people need to learn English as English has become an international language to communicate with people in countries, such as UK, USA, Canada, Australia, New Zealand, South Africa, *etc*.

Learners should master four skills in English: reading, writing, listening, and speaking (Husain, 2015). Those skills must be taught in varied ways by the teachers. Listening skill is one of the most important skills in second language acquisition but frequently forgotten by teachers in schools. Gilakjani & Sabouri (2016) found many teachers only focus on writing, reading and mastering vocabulary while teaching listening for learners who come from non-English language countries isn't as easy as people think. Learners often face difficulties during learning listening skill. Gilakjani & Sabouri (2016) mentioned the difficulties that might be faced by students, including cultural differences, unfamiliar words, *etc*. Thus, listening has been a big concern to be a topic of some researches. It is proven by a number of studies which have investigated listening difficulties: problems faced by students (Ahmadi, Seyedeh, 2016; Hamouda, 2013), a cognitive perspective on listening problems (Gilakjani &

Sabouri, 2016), the importance of listening and the strategies of teaching listening skill (Renandya & Farrell, 2016).

Research by Hamouda (2013) had the same topic as the writer's. From his observation, he noticed that a lot of students in the English Department of Qassim University have severe problems in listening comprehension. He found that students show an inadequate capability in listening course. They couldn't comprehend what native speaker said, spoken material of the course, and didn't pay full attention to the activity. The result of the study has proved that there are some difficulties in listening in a foreign language.

It is similar to the writer's experience when studied in 6 Senior High School. The writer and friends mostly face some difficulties in listening since they rarely improve their listening skill in school or at home. The writer's feeling should be confirmed by the new batch students in 6 Senior High School whether the problem still exists or not. From doing preliminary research at 6 Senior High School Depok. The students often face many difficulties in learning listening skill, such as inability to recognize the words, unfamiliarity with the terms, and feeling bored of the teacher's way in teaching, so they couldn't focus their mind on the course. Below is the detail of the preliminary research:

Table 1.1 Preliminary Data

Respondents	Questions for the Students		
	Have you ever learnt listening	Do you feel difficult in	
	skill in English subject?	listening skill?	
Students 1	Yes	Yes	
Students 2	Yes	Yes	

Table 1.1 above showed us that students ever learnt about listening skill in English subject and they feel difficult in it. Therefore, the writer intends to develop research to explore the factors of students' listening difficulties.

B. The focus of the Research

The writer intends to explore the listening difficulties of the eleventh-grade students at 6 Senior High School Depok and the factors of those listening difficulties.

C. The Questions of the Research

Based on the background of the research and the focus of the research, the writer formulates the problem in the following questions:

- 1. What are the difficulties of listening faced by students?
- 2. What are the factors of listening difficulties faced by students?

D. The Objectives of the Research

According to the background above, the research is aimed to know the students' difficulties in listening and to explore the factors of students' listening difficulties.

E. The Significances of the Research

The result of this research is expected to help students and teachers in listening skill learning.

- 1. For the students, the result of this research can be used to improve and develop their abilities in English listening skill.
- 2. For the teachers, the result of this research can be used to help the teacher in teaching listening skill.

BIBLIOGRAPHY

- Ahmadi, Seyedeh, M. (2016). The Importance of Listening Comprehension in Language Learning. *International Journal of Research in English Education*, *1*(1), 7–10. http://ijreeonline.com/browse.php?a_code=A-10-1-2&
- Babita, T. (2013). Listening: An Important Skill and Its Various Aspects. *The Criterion:* An International Journal in English, 12, 1–8. www.the-criterion.com
- Boyle, J. P. (1984). Factors affecting listening comprehension. *ELT Journal*, 38(1), 34–38. https://doi.org/10.1093/elt/38.1.34
- Creswell, J. W. (n.d.). Research design.
- Darti. (2017). Analyzing Students' Difficulties Toward Listening Comprehension of English Education Department of Tarbiyah and Teaching Faculty At Uin Alauddin State Islamic University of Makassar.
- Donglan, Z. (2004). "Your english is too cheem!": Singaporean student listening difficulties and tackling strategies. *Asian Englishes*, 7(1), 74–91. https://doi.org/10.1080/13488678.2004.10801132
- Gilakjani, A. P., & Sabouri, N. B. (2016). Learners' Listening Comprehension Difficulties in English Language Learning: A Literature Review. *English Language Teaching*, 9(6), 123. https://doi.org/10.5539/elt.v9n6p123
- Goh, C. (2000). A cognitive perspective on language learners' listening comprehension problems. *System*, 28, 55–75. https://doi.org/doi.org/10.1016/S0346-251X(99)00060-3
- Gu, L. (2018). A Review of the Theories and Principles of Teaching Listening and Their Guidance in Senior High English Lessons in Mainland China. *Studies in English Language Teaching*, 6(1), 35. https://doi.org/10.22158/selt.v6n1p35

- Hamouda, A. (2013). An Investigation of Listening Comprehension Problems

 Encountered by Saudi Students in the EL Listening Classroom. 2(2), 113–155.
- Hasan, A. S. (2000). Learners' perceptions of listening comprehension problems. *Language*, *Culture and Curriculum*, *13*(2), 137–153. https://doi.org/10.1080/07908310008666595
- Husain, N. (2015). What is Language? English Language Language as Skill. Language and Language Skills, March, 1–11. https://www.researchgate.net/publication/274310952
- J. Waks, L. (2015). Listening to Teach; Beyond Didactic Pedagogy.
- Lotfi, G. (2012). A questionnaire of beliefs on English language listening comprehension problems: Development and validation. *World Applied Sciences Journal*, 16(4), 508–515.
- Mackey, A., & M. Gass, S. (2014). Research Methods in Second Language Acquisition.

 In *The Bloomsbury Companion to Second Language Acquisition*.

 https://doi.org/10.5040/9781474212397.ch-003
- Mandarani, V. (2016). Peningkatan kemampuan. *Jurnal AUDI*, *I*(2). http://ejurnal.unisri.ac.id/index.php/jpaud/article/view/1477
- Maulida, R. (2018). *AN ANALYSIS OF STUDENTS' DIFFICULTIES IN LEARNING LISTENING (A Study at SMAN 11 Banda Aceh) THESIS.*
- Morley, H. J., & Lawrence, M. S. (1972). The use of films in teaching English as a second language. Part III: Using films in listening/speaking classes. *Language Learning*, 22(1), 99–110. https://search.proquest.com/docview/85474999?accountid=15181%0Ahttp://openurl.york.ac.uk/openurl/44YORK/44YORK_services_page?url_ver=Z39.88-2004&rft_val_fmt=info:ofi/fmt:kev:mtx:journal&genre=article&sid=ProQ:ProQ% 3Allba&atitle=The+use+of+films+in+teachin

- Nunan, D., & Keobke, K. (1995). Task Difficulty from the Learner's Perspective: Perceptions and Reality. *Hong Kong Papers in Linguistics and Language Teaching*, 18, 1–12.
- Renandya, W. A., & Farrell, T. S. C. (2016). 'Teacher, the tape is too fast!' Extensive listening in E LT. December 2010. https://doi.org/10.1093/elt/ccq015
- Rost, M. (n.d.). *Teaching and Researching Listening*.
- Teri S. Kwal Gamble, M. W. G. (2013). Interpersonal Communication.
- Ulum, Ö. G. (2015). Listening: The Ignored Skill in EFL Context. *Online Submission*, 2(5), 72–76.
- Vandergrift, L., Goh, C. C. M., Mareschal, C. J., & Tafaghodtari, M. H. (2006). The metacognitive awareness listening questionnaire: Development and validation.

 *Language Learning, 56(3), 431–462. https://doi.org/10.1111/j.1467-9922.2006.00373.x
- Yagang, F. (2019). Listening: Problems and Solutions. *Journal of Chemical Information and Modeling*, 53(9), 1689–1699. https://doi.org/10.1017/CBO9781107415324.004